DAFTAR PUSTAKA

Ardhiansyah, M. (2019). Penerapan Model Rapid Application Development pada Aplikasi Helpdesk Trouble Ticket PT. Satkomindo Mediyasa. *Jurnal Teknologi Sistem Informasi Dan Aplikasi*, *2*(2), 43. https://doi.org/10.32493/jtsi.v2i2.2759

Azzopardi, S., Ellul, J., Falzon, R., & Pace, G. J. (2022). AspectSol: A Solidity Aspect-Oriented Programming Tool with Applications in Runtime Verification. In T. Dang & V. Stolz (Eds.), *Runtime Verification* (Vol. 13498, pp. 243–252). Springer International Publishing. https://doi.org/10.1007/978-3-031-17196-3_13

Berbasis Blockchain, Kriptografi, D., & Shidqi, R. M. (2023). *IMPLEMENTASI KEAMANAN SISTEM E-VOTING PADA JARINGAN BERBASIS BLOCKCHAIN DAN KRIPTOGRAFI*. https://doi.org/10.13140/RG.2.2.22199.39849

Firdaus, M. I. (2020). *Analisa Volume Trafik Jaringan dan Service Level Agreement (SLA) Analisa Volume Trafik Jaringan dan Service Level Agreement (SLA)*. *July*.

Haritsah, J., Budiyono, A., & Widjajarto, A. (n.d.). *ANALISIS PROSES SISTEM UNTUK IMPLEMENTASI INTERPLANETARY FILE SYSTEM (IPFS) PADA SMART CONTRACT ETHEREUM*.

Hartati, S. (2020). Perancangan Sistem Informasi Inventaris Barang Pada Kantor Notaris Dan Ppat Ra Lia Kholila, Sh Menggunakan Visual Studio Code. *Jurnal Siskomti*, *3*(2), 37–48.

Irawan Afrianto, Sufa Atin, & Rizky, T. (2023). *Pemodelan Sistem Pencatatan Data Akademik Sekolah Berbasis Teknologi Blockchain*. https://doi.org/10.13140/RG.2.2.18006.22089

Irawan, B., Hsu, P.-Y., Su, J.-S., Lin, C.-W. (Jerry), Prayitno, Putra, K. T., Damarjati, C., Weng, C.-E., Liang, Y.-H., & Chang, P.-H. (2022). An Implementation of Trust Chain Framework with Hierarchical Content Identifier Mechanism by Using Blockchain Technology. *Sensors*, *22*(13), 4831. https://doi.org/10.3390/s22134831

Jaya, M. A., Ferdiana, R., & Fauziyati, S. (2017). Analisis Faktor Keberhasilan Startup Digital di Yogyakarta. *Jurnal Universitas Muria Kudus*, *4*(1), 167–173.

Kodavali, L. N., & Kuppuswamy, S. (2022). Adaptation of Blockchain using Ethereum and IPFS for Fog based E-Healthcare Activity Recognition System. *Trends in Sciences*, *19*(14), 5072. https://doi.org/10.48048/tis.2022.5072

Mahmoud, N., Aly, A., & Abdelkader, H. (2022). Enhancing Blockchain-based Ride-Sharing Services using IPFS. *Intelligent Systems with Applications*, *16*, 200135. https://doi.org/10.1016/j.iswa.2022.200135

Mauliana, P., Wiguna, W., & Permana, A. Y. (2020). Pengembangan E-Helpdesk Support System Berbasis Web di PT Akur Pratama. *Jurnal Responsif : Riset Sains Dan Informatika*, *2*(1), 19–29. https://doi.org/10.51977/jti.v2i1.158

Mirawati, & Fernos, J. (2019). Peranan Customer Service Dalam Meningkatkan Pelayanan Terhadap Nasabah Pada Bank Nagari Cabang Siteba Padang. *Akademi Keuanagan Dan Perbankan*, *4*(1), 1–8.

Musanto, T. (n.d.). *Faktor-Faktor Kepuasan Pelanggan dan Loyalitas Pelanggan: Studi Kasus pada CV. Sarana Media Advertising Surabaya*.

Nakamoto, S. (n.d.). *Bitcoin: A Peer-to-Peer Electronic Cash System*.

Norizah, S. (2022). *EFFECT OF HYDROCOLLOIDS AT DIFFERENT CONCENTRATIONS ON THE PHYSICOCHEMICAL PROPERTIES AND PARTICLE SIZE DISTRIBUTION OF WHITE CHOCOLATE GANACHE. 14*.

Rachmawati, U. A., Adam, S., & Alwi, S. H. (2019). Pembangunan Helpdesk Ticketing System Berbasis Web (Studi Kasus: Universitas Yarsi). *Jurnal Teknologi Informasi YARSI*, *6*(1), 19–24. https://doi.org/10.33476/jtiy.v6i1.597

Roy, K., Mukherjee, S., & Dawn, S. (2023). *Automated Article Summarization using Artificial Intelligence Using React JS and Generative AI. 10*(6).

Shinde, S. (2023). D-Drive: Decentralized Storage Space using Blockchain and IPFS Protocol. *International Journal for Research in Applied Science and Engineering Technology*, *11*(4), 1899–1904. https://doi.org/10.22214/ijraset.2023.50478

Susanto, A. (2019). Smart Contract Blockchain pada E-Voting. *Jurnal Informatika Upgris*, *5*(2), 3–6. https://doi.org/10.26877/jiu.v5i2.4160

Syauqi, A. T. (2016). Startup sebagai Digitalisasi Ekonomi dan Dampaknya bagi Ekonomi Kreatif di Indonesia. *Department of Electrical Engineering and Information Technology*, 1–4.

Wira, D., Putra, T., & Andriani, R. (2019). *Unified Modelling Language (UML) dalam Perancangan Sistem Informasi Permohonan Pembayaran Restitusi SPPD. 7*(1).

Zhao, L., Zhang, J., & Zhong, L. (2022). A blockchain-based transaction system with payment statistics and supervision. *Connection Science*, *34*(1), 1751–1771. https://doi.org/10.1080/09540091.2022.2080181

Zia, Hanim Khalida, R. S. (2018). *Baiturrahmah Padang. 7*(Supplement 4), 6–11.